

Wednesday 8th April @ 06:00 UTC, MRO-PRO will have a minor update to version 10.2.0

Within Version 10.2.0, we have introduced several major refinements to existing areas of the system. In response to customer feedback and common operational challenges seen across the network, we have revisited and overhauled several long-standing functions to make the system more streamlined, intuitive, and user-friendly. Combined with the remaining releases from our new Base Maintenance module (Phase 2), Version 10.2.0 also includes a range of patches and bug fixes to further improve stability and day-to-day performance across both the APP and Web Application.

Release Overview – update highlights:

Release Overview – APP

- A new landscape view function is now available. Filter functionality has been updated.
- Users can now stop all bookings against an individual card - particularly in Workshop & Base Maintenance.
- A new 'Part Details' available at goods in receipt highlight's key part data and certs.
- Updated Read & Sign logic now capturing 'reading time' and user signature

Release Overview – Web Application

- A new 'Shift Plan' feature has been added to Operations displaying shifts in a far more classic user-friendly format
- Shifts now do not need 'time zone' meaning year-round shift patterns can be created
- Read & Sign have configurable 'Read Time' and 'Read Days'
- A reply-to email address can now be configured, replacing the previous no-reply email setup.
- Compliance emails are now sent based on the local time of each station.
- Base Maintenance accounts – entirely new Accounts function added
- Station Board dashboard now switchable between UTC & Local times.
- Authorisation List updates enhancing speed, filtering and xlsx export.
- Prime Parts now includes 'expendable' and 'hazardous' items options
- New 'Bulk Stop' function added allowing Job Clocking's to be stopped for Bases and or User Groups
- New Job Clocking 'Routines' added allowing scheduled bulk clocking off tasks
- Workshop Quote & Commercial Report now include a preview option before sending.
- Users can now reopen a closed SMS Report where required.

CRITICAL STEP ITEMS – *failure to setup these items will cause issue with the new features*

1. User Groups permissions must be reviewed as part of this release:
 - **Vehicles** have now moved into the Admin area (paving the way for vehicle changes coming next release)
 - **Station Checks** and **Vehicle Checks** are now combined into Operations / Compliance.
 - **Shift Plan** added in Operations - A new shift roster view
 - **Removed Parts** has moved into Stores / Rmvd Parts
2. Read & Sign and Messaging 'default reading times' are now customisable. We have set these at 7-days but can split each and customise for you. Contact support@mro-pro.com to confirm you desire number of days for Read & Signs and standard messages.
3. We can now set a default 'reply to' email address for your organisation. Contact support@mro-pro.com to confirm you desired reply to email address for all MRO-PRO emails sent
4. Station Compliance emails are now set at a companywide LOCAL station reporting time. This means the checks will be run and the emails sent at the applicable local time (not UTC like in the past). Contact support@mro-pro.com with your desired local time you want these checks to be run and emails sent.

Please update the above as soon as 10.2.0 is released to ensure compatibility with the new features.

NEW FEATURE OVERVIEW

Shift Plan

The Shift Plan has now been moved into a new dedicated area, providing a much more user-friendly and streamlined layout. As shown below, everyone on the shift can now be managed directly from the main screen, allowing users to quickly add or remove shifts, place individuals on training, mark absences, and make other day-to-day adjustments far more efficiently.

30 MARCH - 26 APRIL 2026		<< < WK 14 - 17 > >>											
Name	Group	30 MONDAY	31 TUESDAY	01 WEDNESDAY	02 THURSDAY	03 FRIDAY	04 SATURDAY	05 SUNDAY	06 MONDAY	07 TUESDAY	08 WEDNESDAY	09 THURSDAY	
Abhi Vader	admin												
Abishek Manuel Raj	admin												
Anusuya Tester	admin												
David Smith	Licensed Engineers												
Erling Haaland	Reading_Group												
James Bond	Licensed Engineers												
Jason Bourne	Reading_Group												
Logeshwari S	admin												
Logeshwari Subramanian	admin												
Matthew Field	admin												
Mohammed Yaseen	admin												
Naimish Patel	admin												
Pavithran Baskaran	admin												
Pete Burford	admin												
Rahul Dev	admin												
Sahana Tester	admin												
Scott Wells	admin												

Authorisation List

The Authorisation List has now been enhanced to provide a clearer and more flexible way of reviewing company authorisations. Users can now filter the list by Authority, User Group, Aircraft Type, and Company Authorisation Type, making it much easier to find the information required. The bulk download function has also been improved so that each authority is now separated onto its own sheet, which will be particularly useful for the regulatory submission typically completed every six months. In addition, each individual authorisation is now structured into three key areas: Aircraft Type, Customers, and Limitations, giving a clearer breakdown of the approval held.

Compliance Emails in Local Time

Compliance check emails are now sent based on the local time of each station. This is especially useful for businesses operating across multiple stations or time zones, as it allows compliance notifications to be delivered at an appropriate local time for each location rather than relying on a single fixed time zone.

Local Time on Dashboards

Dashboards can now display either UTC or local time, depending on the selected filter setting. This provides users with greater visibility and flexibility when reviewing operational data across multiple stations or regions.

Configurable Read & Signs

Messages and Read & Sign items are now more configurable, giving businesses greater control over how acknowledgements are managed.

A company-wide default can be set to define how quickly standard messages and Read & Sign items must be acknowledged. For Read & Sign items, this can be further tailored at the point of issue, allowing the sender to:

1. Set a specific acknowledgement deadline
2. Define how long users must spend on the page before signing
3. Require attachments to be opened before completion

All acknowledgements are completed via signature, with activity recorded in the main Read & Sign page, providing a clear and auditable trail.

Base Maintenance Accounts

The new Base Maintenance Accounts module delivers a complete, real-time financial overview of every workpack, bringing clarity and control to even the most complex maintenance events. From the moment a workpack is created, users can see a full picture of activity, costs, and commercial performance in one place—removing the need for manual tracking and disconnected spreadsheets.

At the heart of the release is a powerful live WIP (Work in Progress) view, giving instant visibility into cost, revenue, and overall profitability as work progresses. This isn't just a high-level snapshot—every figure is intelligently broken down between fixed-price elements and over-and-above charges, ensuring total transparency and enabling teams to quickly understand where value is being created or lost.

The module also introduces streamlined invoice report creation, allowing finance teams to move seamlessly from operational delivery to billing. Workpacks can now be reviewed and converted into invoice-ready reports with confidence, backed by accurate, up-to-date financial data that reflects the true state of the job at any point in time.

Supporting this is a detailed Excel export, providing a full breakdown of all chargeable items. This gives both internal teams and customers complete visibility into how charges are built up, improving trust, reducing queries, and accelerating the invoicing process.

All of this is powered by highly efficient backend processing, ensuring that data remains live, accurate, and reliable without adding complexity for the user. The result is a system that feels simple on the surface but delivers exceptional depth and control—helping MROs manage Base Maintenance Workpacks with confidence, precision, and commercial insight.

APP Filter Update

The APP filter functionality has now been updated to a new style, providing a cleaner and more user-friendly experience. This change is designed to make filtering information quicker and more intuitive for users when navigating operational data.



APP - Part Receipt (Customer & from PO)

A new Part Receive page has now been introduced in the APP, giving users a clearer and more dedicated area for receiving parts. This helps improve visibility and makes the receiving process more straightforward for day-to-day use.

Workshop Quote and Commercial Report Preview

Workshop Quotes and the Commercial Report now include a preview function before sending. This allows users to review the output in advance, helping to confirm that the correct information is included and reducing the risk of sending incomplete or incorrect documents.

Reply-To Email Address

We have now introduced the ability to configure a reply-to email address for outbound emails. This means that, where required, emails such as quotes can now direct responses to a chosen mailbox rather than being sent from a no-reply address or relying on individual user email addresses. When configured correctly, this provides a more practical and controlled communication route for customer responses.

APP detailed overview

Function	Type	Detail
UI	Enhancement	- Orientation changes added for Landscape Mode - New Filter component introduced globally - Tables updates to make better use of space
Stores	Enhancement	Receipt (single & bulk) now includes View Details for parts receiving
Work Orders	Enhancement	Book-off now available when clocking on in Workshop Orders or BM Tasks
Messages	Enhancement	Read & Signs now uses a new sign / acknowledge pop-up
Base Maintenance	Enhancement	Tasks & NRCs page now loads to AMBER by default
Shifts	Enhancement	Overtime request no longer uses time zone
Line Maintenance	Bug	Intermittent issue when booking oil to a Line WO using the QR scanner
Pick Parts	Bug	Issue parts Order # and Detail not loading for BM Task
Base	Bug	Base Maintenance – Task closure tab engineer comment now not compulsory
Stores	Enhancement	Parts Receipts - A new dedicated page is now available for parts receiving.

WEB-APP detailed overview

Function	Type	Detail
Operations	Enhancements	- Shift Plan – new page - Job Clocking – BULK clock off function - Job Clocking – Routines added - Line Work Orders – now include engineer name in PDF report
Operations	Customer Request	Workshop Orders – - Preview, Accept & Save-for-Later added to quotation and commercial report - Commercial report values and formatting updates
Operations	Bug	Cancel LM Event pop-up Yes / No selection not mandatory
Dashboards	Customer Request	Line Station Board now includes a Local / UTC time zone filter
Procurement	Enhancements	- Kits now include a Force Complete Kit option - Primary Parts Add & Edit now includes an Expendable Part option - Hazard Indicator & MSDS governance added within Prime Parts and the PO process
Compliance	Enhancements	Read & Sign/Messages: - Custom Read Days and Reading Time added - New sign / acknowledge pop-up - More control over acknowledgement times, attachment viewing, and auditable user sign-off.
Compliance	Enhancement	Compliance notifications are now sent in each station's local time.

Function	Type	Detail
Compliance	Enhancement	Authorisation List - Enhanced filtering and improved bulk download structure for regulatory submissions.
SMS	Enhancements	Fields increased to 20,000 characters Closed Inputs can now be reopened
Accounts	Enhancements	Line Revenue Forecasting revenue now converts to system currency Base Maintenance Accounts added
Admin	Bug	Users unable to clear 1st or 2nd manager